

Case Study: Ken and Karen's Dog Services



"We wanted to start out own business for several reasons. Our main reason for starting was the problems that my husband was facing with depression. He was advised by his doctor that Dog Walking would be beneficial to him. This gradually evolved into walking multiple dogs on a daily basis which is where our business was born. We also enjoyed the freedom of working for ourselves!"

The biggest concern was that Ken and Karen would not be able to generate enough income for them to be able to live comfortably. There were also worries with the extensive legislation covering animals and especially dogs. By joining NarpsUK, they made sure that they were running their business legally and in a professional manner. NarpsUK helped them with all of the paperwork they needed and guided them through the various processes involved with running this sort of business. From there the business was officially open! One thing they have found challenging was hiring staff on a part time basis and ensuring they were suitable, but NarpsUK advised them on how to go about this and their team was on hand to help resolve such issues and offer guidance and support.



"We are currently in the process of moving our day care centre from our home to a large unit close by. We are very excited about the move and the opportunities this move will give us, for example, we will be able to accept a larger number of clients than we previously could and had to turn away due to the size restrictions of our current location. We are also thinking of offering Dog Grooming alongside the Day Care and Home Boarding!"